

**CITY OF COLDWATER**  
**DEPARTMENT OF MUNICIPAL SERVICES**  
**REFUSE (GARBAGE) RULES AND REGULATIONS**

1. Residential customers will be furnished with a mobile toter, which will be picked up once a week at the curb. The toter must be placed at the curb by 8:00 AM on the day of your scheduled pickup and returned to normal location at the house that same day after it has been emptied. Toters are not to be left out overnight.
2. The toter furnished by the City is registered with your house and is the responsibility of the user. Replacement of the toter for any reason other than normal wear will require an additional charge (current replacement rate is \$65 per toter). You are responsible for the cleanliness of your toter, and your neighbor or others must not use your toter. If you permit such use, your service will be terminated. Decorating or defacing of the toter is not allowed.
3. For the elderly or handicapped, if you are not capable of moving the toter to the curb, please call the DMS at 279-7770 to make arrangements for the collection of your refuse at the back door. We also have smaller toters (65 gallons as opposed to 95 gallons) available for those age 50 and over at a slightly reduced rate.
4. Human waste of any kind (i.e. urine, feces, etc.) is not allowed in the toter. Violation of this rule will result in the cancellation of your garbage service and/or citations/fines being issued. This will also result in your being reported to the Health Department for further action.
5. Large objects such as microwaves, televisions, computers and furniture are not allowed in the toter. All garbage must be bagged (with the bag tied or closed securely) and the lid must close. Unless prior arrangements have been made with the Department of Municipal Services, no refuse will be picked up that does not fit inside the toter. No building materials are to be placed in the toter. No oil may be dumped in the toter. Anything piled on top or around the toter will be considered a special pickup and will not be picked up until arrangements have been made in advance with the Department of Municipal Services located at 45 Industrial Avenue or by calling 279-7770.
6. There will be no residential pickup on the following holidays: New Year's Day, Memorial Day, 4<sup>th</sup> of July, Labor Day, Thanksgiving Day and Christmas Day. Should your pickup day fall on one of these holidays, your garbage will be picked up the following business day.
7. Violation of these rules and regulations can result in the termination of your rubbish service as well as non-payment of your disposal bill, which is included on your electric/water bill from the Coldwater Board of Public Utilities.
8. A non-refundable service charge of \$10.00 will be required to start a new service or to restart a service that has been discontinued on a temporary or permanent basis.
9. Leaves, grass clippings and soil are not allowed in your toter. Please place leaves and grass clippings in brown paper bags at the curb, and they will be collected on Monday as time and personnel permit. (One or two men should be able to pick up the bag.) Do not overfill. Plastic bags will not be picked up. Please take your soil to the Department of Municipal Services located at 45 Industrial Avenue.

Should you have questions, please feel free to call the Department of Municipal Services at 279-7770.