

# Between the Lines

Volume 4, Issue 3

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### General Information

One Grand Street  
Coldwater, MI 49036

Office:

517-279-9531

Internet Helpdesk:

517-278-9276

Website:

www.coldwater.org

Payment options:

Mail, Drop-box, Automatic Bill Pay, On-Line Bill Pay or just stop in our office Monday -Friday, 8 am - 5 pm

Suggestions for Newsletter: Newsletter@coldwater.org

Trick-or-Treating will be on Monday, October 31st from 5:30 to 7:00 pm. Have a safe and fun Halloween night!



The City and CBPU Offices will be closed November 24th & 25th in observance of the Holiday

Come Downtown for the **HOLIDAY PARADE** Friday, December 2nd at 7:30 p.m.



## City-Wide Trash Pickup & HHW Collection in October

The City of Coldwater will conduct a citywide trash pickup on Saturday, October 8<sup>th</sup> and Saturday, October 15<sup>th</sup>.

**On October 8th, trash will be collected on all streets EAST of Marshall/Division Streets including Marshall and Division Streets.**

**On October 15th, trash will be collected on all streets WEST of Marshall/Division Streets.**

To maintain the appearance of neighborhoods during the trash pickup period, please place trash at the curb no earlier than two days prior to the scheduled pickup date for your address.

### ACCEPTABLE ITEMS

Discarded clothing, toys, box springs, chairs, dishwashers, mattresses, sofas, tires (if cut up), wheel rims, small car parts, latex paints (if dried up), washers, dryers, water heaters, storm doors and storm windows. Pickup will also include fridge, freezer (doors removed) or air conditioners that

### City-Wide Semi-Annual Flushing this Fall

Beginning Monday, September 26th, the Water Department will begin its semi-annual hydrant operating program. Crews will be working around the clock to complete the program within one week.

There will **not** be a set schedule of crew locations by day.

have been tagged by a certified appliance agent to be free of Freon.

Visit [www.coldwater.org](http://www.coldwater.org) or call the CBPU for more information on our Energy Efficiency Appliance Rebate Programs including cash incentive for fridge/freezer pickup.

### UNACCEPTABLE ITEMS

Yard waste, large plastic drums, liquid or hazardous waste, non-latex paints and varnishes, car batteries, motor oil and solvents, large car parts, Freon-containing appliances not tagged by a certified appliance agent, tires on rims, computers, monitors, printers and televisions.

### HOUSEHOLD HAZARDOUS WASTE COLLECTION

On Saturday, October 22nd, a Residential HHW Collection will be held in Waterworks Park, located at 180 S. Sprague St. from 9:00 a.m. to 2:00 p.m. Commercial and Industrial use will be prohibited.

### ACCEPTABLE ITEMS

Aerosol cans, drain, oven & rug cleaners, outdated over the counter

& prescription drugs, mercury thermometers, rodent poisons, oils & lead based paints, antifreeze, used motor oil, weed killers & herbicides, insecticides, fertilizers, detergents, bleach, varnish, stains, solvents, glue, dry cell batteries, automotive batteries, fluorescent lights, computers, TV's & other electronics of that nature.

### UNACCEPTABLE ITEMS

Explosives, ammunition, radioactive material, commercial/industrial cylinders or drums, PCB's, home appliances, grill size & larger propane tanks, used tires & empty containers.

**A Few Reminders:** Dried out latex paint can be put in your regular garbage. The CBPU Wastewater Treatment Plant accepts used oil, oil filters, anti-freeze & household batteries daily. The CPBU Service Building takes CFL's Monday-Friday 8:00 a.m. to 4:00 p.m.

### Take Advantage of Tax Credits

Are you looking to replace your air conditioner with a more energy efficient model? A new air conditioner is typically 30% more efficient than a 10-year old model.

Tax breaks and CBPU incentives can shave hundreds of dollars off the cost. Take advantage of them before the end of the year.

Tax credits also apply to improvements to your home's shell – such as adding insulation and new windows, which can reduce air leakage by 20 to 30%.

For more information on our Energy Efficiency Programs and CBPU incentives, visit [www.coldwater.org](http://www.coldwater.org) or call Bob Granger at 279-6910.

## Massey Passes Michigan DEQ Exam for Class “D” Certification

Bryan Massey, an employee of the Coldwater Board of Public Utilities, recently passed the Michigan DEQ examination for certification as a class “D” municipal wastewater treatment plant operator.

While working for the water department from 2005 to 2010 Mr. Massey obtained the S1 (water distribution) and D2 (water treatment) operator certifications. In 2010 he transferred to the wastewater treatment plant and the “D” certification is the first level in the wastewater certification progression. In order to obtain certifications, operators must meet educational qualifications, experience qualifications, and receive an examination score of 70% or better.

On behalf of the Board of Directors of

the CBPU, Director Beckhusen congratulates Mr. Massey for successfully obtaining this certification. This accomplishment speaks highly of his work ethic and dedication to support the CBPU’s strong foundation for serving its customers.



CBPU Employee, Bryan Massey

**Downtown Artwalk**  
**Friday,**  
**October 7th**  
**5:30 to 8:00**  
**p.m.**

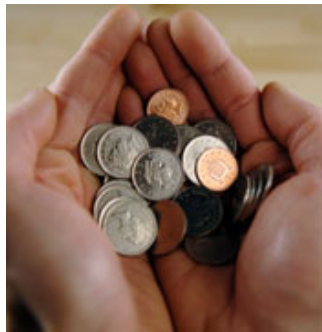


View the works of very talented area artists!

We’re always looking for ways to stay better connected with our customers. Please help us by making sure we have the most up-to-date contact information on your utility account. It helps us get important information to you.

## Small Change For a Big Impact

We all know how a little change can have a very positive impact in our community. The CBPU Round Up Program is just that - an affordable way to help families in our community who are in need.



The CBPU Round Up Program differs slightly from other types of programs that donate change to a specific cause or organization in a

community. It will be administered by the Salvation Army, which screens applicants and determines eligibility. There are no administration fees used to support the program and every dollar collected assists only CBPU customers with electric, water and sewer utility services.

Signing up and participating in the Round Up Program is simple. Just tell us you’d like to start in the program and your next utility bill will ‘round’ to the next highest dollar. As an example, if your utility bill was 136.27, you would be billed

137.00 and your donation for that month would be 73 cents.

We encourage our customers to participate in this program. We estimate the average cost to a customer would be around \$6.00. Of course, the most you could donate in a month would be 99 cents and in an entire year would be \$11.88.

Please call us at 279-9531 or e-mail our Customer Service Department at [asdc@coldwater.org](mailto:asdc@coldwater.org) to ask us any questions or to let us know you’d like to participate in this worthwhile Program.

## CBPU Digital (VOIP) Phone Service has NEW Features!

### What is VOIP Phone Service?

VOIP is Voice over Internet Protocol. That means we route your phone calls over the Internet rather than telephone lines.

Although your phone uses the Internet, your computer doesn’t have to be on to use our Digital Phone Service. People that call you don’t need to have Internet to get your call and when someone calls you, the phone rings just as it normally would.

If you don’t have a computer or you’re not interested in a high speed Internet connection BUT you are interested in digital phone service - you can now get the benefits of VOIP.

With our digital phone service you can keep your current phone number, get unlimited nationwide + Canada calling, get all 15



calling features plus have 24/7 access to your billing & calling information. We also offer free tech support, free service calls & free installation if you subscribe to our Internet service.

**Residential lines are \$29.95/mo\***

**Business lines are \$44.00/mo\***

We now offer multiple line and fax line service for businesses. Call 279-9531 and start saving money today!

\*does not include Federal and State taxes & fees